



ACCOUNT NUMBER

RONE' SECURITY SERVICES

The front of this form must be completely filled out by customer.

SYSTEM LOCATION INFORMATION

Owner Resident Name	Owner Resident Name
# 1 (at location): LOCATION LAST FIRST	# Spouse, Romemate LAST FIRST
of Alarm System. ADDRESS	
CITY COUNTY STATE zip	
Telephone number at alarm system Location:	
Telephone number at alarm system Location:	

EQUIPMENT TYPE	REPORTING TYPE	ACTIVE DATE

SPECIAL INSTRUCTION / ALTERNATE PROCEDURES

CODE WORD

NAME	PASS CODE

Code Word to be repeated exactly when Monitoring Center call to verify an alarm. Choice of code word subject to approval by RONE' SECURITY SERVICE, Monitoring center.

ALARM PERMIT NO. _____

EMERGENCY AGENCIES

Police Department or Private
Response Agency Telephone No.
Not 911 _____
AGENCY NAME
Fire Department _____
AGENCY NAME
Medical Emergency Agency _____

ZONE	DESCRIPTION
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	

EMERGENCY CALL LIST

NAME	PHONE NUMBER

OPEN / CLOSE SCHEDULE	HOLIDAYS		
SUNDAY	NEW YEARS		
MONDAY	THANKSGIVING		
TUESDAY	CHRISTMAS		
WEDESDBAYS			
THURSDAY			
FRIDAY			
SATURDAY			

TERMS

This schedule is part of the protective Service Agreement which you signed and is subject to all of its terms and provisions. You understand that RONE' SECURITY SERVICES Has no obligation to endeavor to notify by telephone any agency, or emergency contacts other than the agency or contacts you have named in this schedule. I (we) request that RONE' SECURITY SERVICE. Its contractors, or assignees follow this schedule in accordance with stated Emergency Notification Procedures (ON REVERSE OF THIS FORM _____ (owner/resident - INITIAL). A new Customer Emergency Information Schedule may be obtained by calling Customer Service at (972) 291-7977 - 1800 -275-7055 I (we) authorize RONE' SECURITY SERVICE. Its contaractor or its assignees to release the emergency contact information listed above to the appropriate Police, Fire or Medical Emergency Agency. I (we) release RONE' SECURITY SERVICE. Its contractors or its assignees from any and all liability with respect the _____ (owner/resident (INITIALS)). IN ORDER TO REDUCE FALSE ALARMS. RONE' SECURITY SERVICE. Its contractors or its assignees MAY DECLINE TO CONTACT EMERGENCY AGENCIES IF THERE IS REASONABLE CAUSE TO BELIEVE AN EMERGENCY CONDITION DOES NOT EXIST, OR IF AN EMERGENCY AGENCY IS ALREADY ON THE SCENE.

Owner/res #1. Signature/date _____ Owner # 2 Signature / Date _____
 Customer Name (Print) _____ Signature / Date _____
 Customer Home Telephone# _____ Work Telephone # _____

EMERGENCY NOTIFICATION PROCEDURES

INTRUSION SENSOR ALARMS, POLICE EMERGENCY ALARM AND PANEL TAMPER ALARMS-STANDARD PROCEDURE:

If RONE' SECURITY SERVICE .or Assignee's Monitoring Center receive an intrusion sensor alarm, police emergency button alarm or panel temper alarm (optional feature) signal, RONE' SECURITY SERVICE .or Assignee will call your telephone number as listed (on reverse page) for the alarm location.

1. If an individual answers the phone, identifies himself or herself by giving the CODE WORD reports no need for assistance, RONE' SECURITY SERVICE .or Assignee will record the alarm but will NOT call the Police Department or any other person.
2. If there is no answer, a busy signal, if any person answering does not identify himself or herself with the CODE WORD, or if an answering machine is on RONE' SECURITY SERVICE .or Assignee will first endeavor to notify by phone the Police Department or private response agency at the telephone number listed (on reverse page)
3. After calling the Police Department or private response agency as listed under Emergency Notifications. RONE' SECURITY SERVICE .or Assignee will endeavor to notify by telephone, one of the Resident (s) at the Work telephone number (s) or one of the Emergency Contacts listed above.

INTRUSION SENSOR AND PANEL TAMPER ALARMS-ALTERNATE PROCEDURE:

If the RONE' SECURITY SERVICE. Monitoring Center receives an intrusion alarm signal or optional panel tamper alarm (optional feature) signal, RONE' SECURITY SERVICE . Will call your telephone number as listed above of the alarm location.

1. If an individual answers the phone, identifies himself or herself by giving the CODE WORD and report no need for assistance. RONE' SECURITY SERVICE will Record the alarm but will NOT call the Police Department or any other person.
 2. If there is no answer, a busy signal, if any person answering does not identify him with the CODE WORD, or if any answering machine is contacted. RONE' SECURITY SERVICE . Will first endeavor to notify the person (s) listed as Resident 2 at the work telephone number listed above. If RONE' SECURITY SERVICE . Is Unable to contact a Resident at these number within a reasonable amount of time, RONE' SECURITY SERVICE . Will notify the Police Department or Private agency at The telephone number listed above.
- IF YOU CHOOSE TO ACCEPT THIS ALTERNATE SERVICE, PLEASE CHECK "THE" BOX FOR ITEM 1 UNDER OPTIONAL SERVICES ON THE RIVERSIDES.
3. After calling the Police Department or private response agency. RONE' SECURITY SERVICE will endeavor to notify by telephone one of the Emergency Contacts Listed under Emergency Contact Information if Resident 1 or Resident 2 was not reached at the Work number (s)

FIRE ALARMS- if the RONE' SECURITY SERVICES' or Assignee Monitoring Center receives a fire emergency button alarm signal, RONE' SECURITY SERVICE or Assignee will call your telephone number as listed (on reverse page) for the alarm location.

1. If an individual answers the phone, identifies himself or herself by giving the CODE WORD and reports "NO' NEED FOR ASSISTANCE". RONE' SECURITY SERVICE" or Assignee will record the alarm but will NOT call the Fire Department or any other person.
2. If there is no answer, a busy signal, if any person answering does not identify himself or herself with the CODE WORD, or if any answering machine is contacted. RONE' SECURITY SERVICE' or Assignee will first endeavor to notify by phone the Fire Department listed under Emergency Notifications. After calling the Fire Department as listed under Emergency Notifications, RONE' SECURITY SERVICE' or Assignee will endeavor to notify by telephone Resident (s) at the Work telephone number (s) one of the Emergency Contact listed under Emergency Contact Information.

MEDICAL ALARMS- if the RONE' SECURITY SERVICES' or Assignee Monitoring Center receives a medical emergency button alarm signal, RONE' SECURITY SERVICE or Assignee will call your telephone number as listed (on reverse page) of the alarm location.

1. If an individual answers the phone, identifies himself or herself by giving the CODE WORD and report "NO' NEED FOR ASSISTANCE". RONE' SECURITY SERVICE" or Assignee will record the alarm but will NOT call the Medical Emergency Agency or any other person.
2. If there is no answer, a busy signal, if any person answering does not identify himself or herself with the CODE WORD, or if any answering machine is contacted. RONE' SECURITY SERVICE' or Assignee will first endeavor to notify by telephone the Medical Emergency Agency listed under Emergency Notifications.
3. After calling the Medical Emergency Agency as listed under Emergency Notifications, RONE' SECURITY SERVICE' or Assignee will endeavor to notify by telephone Resident (s) at the Work telephone number (s) one of the Emergency Contact listed under Emergency Contact Information.

OPTIONAL DURESS ALARMS- If you have elected to receive RONE' SECURITY SERVICES' duress alarm disarm code RONE' SECURITY SERVICES' or assignee Monitoring Center receives a duress alarm signal. RONE' SECURITY SERVICES' or assignee will endeavor to notify the Police Department or private response agency listed (On reverse page). After calling the Police Department or private response agency listed on reverse page). RONE' SECURITY SERVICES' will endeavor to notify by telephone One of the Resident (s) at the work telephone number (s) one of the Emergency contact listed under Emergency Contact listed under Emergency contact information, RONE' SECURITY SERVICES' or assignee will NOT call your alarm location telephone number. If RONE' SECURITY SERVICES' or assignee Monitoring Center receive more Than one type of alarm with one (1) minute. And one of the alarms is a duress alarms, RONE' SECURITY SERVICES' will ONLY follow the Duress Alarm Notification Produce.

1. If an individual answers your telephone, identifies himself or herself by giving the CODE WORD and reports "NO' ASSISTANCE NEEDED", RONE' SECURITY SERVICES' or assignee will record the alarm but will NOT call any other person.
2. If there is no answer, a busy signal, if any person answering does not identify himself or herself with the CODE WORD, or if an answering machine is contacted. RONE' SECURITY SERVICE' or Assignee will first endeavor to notify by phone one the Resident (s) at the work telephone number (s), one of the Emergency Contact listed under Emergency Contact listed under Emergency Contact Information. Of the Emergency Contact listed under Emergency contact information.

TEST ALARM -If the RONE' SECURITY SERVICES' or assignees' Monitoring Center receives a test alarm signal, RONE' SECURITY SERVICES' or assignee will attempt to call your telephone number as listed for the alarm location. RONE' SECURITY SERVICES' or assignee will record the alarm but will NOT call any other person. Police Agency or Private Response Agency.